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COURSE BROCHURE

Integrated Quality and Compliance Control Training Course

29 March – 2 April 2027
Singapore

Integrated Quality and Compliance Control Training Course

Ref: 3218_122433 **Date:** 29 March – 2 April 2027 **Location:** Singapore **Fees:** 6900 GBP

Integrated Quality and Compliance Control is a 1-week training course for quality managers, compliance officers and operations supervisors who must show that products, services and processes meet both customer requirements and legal obligations, and participants build a Joint Obligations and Control Matrix that links each obligation to its procedure, check and evidence. Organisations face more inspections, more product rules and less tolerance for repeat findings. Jupiter Prime Training runs this course for teams that want one control system instead of two parallel ones.

Why Integrated Quality and Compliance Control Matters Now

Integrated quality and compliance control is shaped by three pressures. Inspectors and certification auditors increasingly ask for the same evidence, so duplicated paperwork wastes effort and creates gaps. Operations teams carry the load, and they need one clear set of instructions rather than separate quality and legal checklists. An organisation that joins the two catches nonconformities before they become breaches; one that keeps them apart risks contradictory procedures, missed deadlines and findings that repeat. The course draws on recognised quality management and compliance management system guidance, described in general terms.

Who Gains Most from Integrated Quality and Compliance Control

- People who own quality procedures, inspection plans and product release decisions
- People who track legal and contractual obligations and report on conformity
- People who supervise shifts, lines or service teams where controls are performed
- People who handle nonconformities, complaints and corrective action follow-up
- People who prepare evidence files for inspections, certification visits and customer audits

Site teams gain most when quality, compliance and operations leads attend together.

Integrated Quality and Compliance Control Capabilities

Participants turn scattered requirements into a single chain from obligation to control to evidence.

- Build an obligations register that merges customer, contractual and legal requirements — compliance officer reporting
- Map each obligation to a controlled procedure and inspection point — supervisor work instructions
- Classify nonconformities by product, process and legal impact — escalation and release decisions
- Apply root cause and corrective action methods to repeat findings — senior management confidence
- Specify evidence standards that satisfy inspectors and auditors at once — inspection readiness
- Design a management report combining quality indicators and compliance status — leadership oversight

Key Integrated Quality and Compliance Control Terms

- Obligations register — a controlled list of every requirement the organisation must meet, with its source, owner and review date.
- Controlled procedure — a written method with version control, approval and distribution rules, so staff always use the current text.
- Nonconformity — any failure to meet a specified requirement, whether in a product, a process or a legal duty.
- Corrective action — steps taken to remove the cause of a detected nonconformity and prevent it happening again.
- Compliance evidence — records that prove a control was performed as required, by the right person, at the right time.
- Inspection and test plan — a document listing what is checked, how, how often, against which criteria and by whom.

Integrated Quality and Compliance Control Day by Day

Day 1: Where Quality and Compliance Meet

- Requirement Source Mapping — Separating Customer, Contractual and Legal Demands
- Overlap and Gap Analysis — Where Quality and Legal Controls Duplicate
- Process Ownership Charts — Who Answers for Each Control Point
- Consequence Grading — Product Failure Versus Legal Breach Severity
- Single Control Philosophy — Ending Parallel Quality and Compliance Paperwork

Day 2: Obligations and Controlled Procedures

- Obligations Register Design — Fields, Owners and Review Cycles
- Procedure Hierarchy — Policy, Procedure, Work Instruction and Form
- Document Control Rules — Versions, Approvals and Obsolete Copy Removal
- Change Impact Screening — Updating Procedures When Requirements Shift
- Training and Competence Records — Proving Staff Know the Current Method

Day 3: Inspection, Checks and Evidence

- Inspection and Test Plans — Hold Points, Frequencies and Acceptance Criteria
- Internal Compliance Checks — Sampling Controls Between External Visits
- Evidence File Structure — What Inspectors and Customers Expect
- Calibration and Measurement Records — Trusting the Numbers Behind Release
- Supplier Conformity Certificates — Verifying Incoming Claims Before Acceptance

Day 4: Nonconformity and Corrective Action

- Nonconformity Logging — Capturing Product, Process and Legal Failures
- Containment and Quarantine — Stopping Suspect Output Reaching Customers
- Root Cause Techniques — Why-Chains and Cause Diagrams for Repeat Findings
- Corrective Action Tracking — Deadlines, Owners and Effectiveness Checks
- Regulatory Notification Triggers — When a Defect Becomes Reportable

Day 5: Practising the Joint Obligations and Control Matrix

- Case Requirement Mapping — Applying Source and Overlap Analysis
- Procedure and Inspection Linking — Applying Register and Test Plan Methods
- Nonconformity Scenario Response — Applying Containment and Root Cause Steps
- Management Reporting Dashboard — Combining Quality Indicators With Compliance Status
- Joint Obligations and Control Matrix — Completing and Presenting the Matrix

Applying Integrated Quality and Compliance Control After the Course

- Lead a joint review of one process that merges its quality checklist and its compliance checklist into a single controlled procedure.
- Run an internal compliance check on three high-consequence obligations and log any gaps as nonconformities with owners.

Integrated Quality and Compliance Control Questions FAQ

What is integrated quality and compliance control and why does it matter now?

Integrated quality and compliance control runs product checks and legal obligations through one system. It matters now because inspectors, auditors and customers ask for overlapping evidence, and separate systems create duplicated effort and missed requirements.

Which roles gain most from integrated quality and compliance control?

Quality managers, compliance officers and operations supervisors gain most. You benefit if the same findings keep returning after each inspection.

How does integrated quality and compliance control differ from a longer quality management course?

Integrated quality and compliance control focuses on joining legal obligations with everyday quality checks in one week. A longer quality management course covers the full management system, strategy and economics of quality in greater breadth.

What do you bring back from integrated quality and compliance control training?

You bring back a matrix linking each obligation to its procedure, inspection point and evidence record.

Integrated Quality and Compliance Control: The Way Forward

The Joint Obligations and Control Matrix gives quality and compliance staff one shared map of what must be controlled and how it is proven. Its first use is deciding which duplicated checklists to retire. Supervisors use it to brief shifts, and it is worth revisiting after the next external inspection, when real findings show where the links are weakest.