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COURSE BROCHURE

Public Policy Delivery Chains and Implementation Planning Training Course

25 – 29 October 2027
Vienna

jupiterprime.uk
info@jupiterprime.uk
Registered in the United Kingdom and Saudi Arabia

Public Policy Delivery Chains and Implementation Planning Training Course

Ref: 767_28941 **Date:** 25 – 29 October 2027 **Location:** Vienna **Fees:** 5900 GBP

Public Policy Delivery Chains and Implementation Planning is a 1-week training course for policy officers, delivery unit staff and implementation leads in government who must turn approved policies into results citizens notice, and who leave with a policy delivery plan. Ministers and citizens now judge policies by visible change on the ground rather than announcements. Jupiter Prime Training delivers this course on Public Policy Delivery Chains and Implementation Planning.

Why Public Policy Delivery Chains and Implementation Planning Matters Now

Three forces shape implementation today: citizens who track service changes through digital channels, finance ministries that tie budgets to measurable progress, and frontline agencies stretched across several reforms at once. A government that maps who must act, in what order and with which resources sees reforms land and earns public trust; one that stops at the policy paper sees initiatives stall in the gap between ministry and frontline. The course rests on widely used public sector models, including the theory of change, the logic model and the delivery chain.

Who Gains Most from Public Policy Delivery Chains and Implementation Planning

- Officers who translate approved policy decisions into actions, owners and milestones
- Delivery unit staff who track trajectories and prepare progress briefings for leaders
- Implementation leads who coordinate agencies, contractors and frontline services
- Analysts who build performance indicators and interpret leading signals
- Strategy staff who link reform priorities to budgets and staffing

A ministry or agency delivery unit gains most when several members attend together, since a delivery chain holds only when everyone along it shares one picture.

Public Policy Delivery Chains and Implementation Planning Capabilities

Participants trace a policy from cabinet decision to citizen, and steer it when progress drifts.

- Map a delivery chain from the policy owner to the frontline point of service — the reform sponsor
- Build a delivery trajectory with interim milestones and leading indicators — the delivery unit head
- Design stocktake and monthly note routines that surface problems early — senior leadership
- Assess implementation risks, dependencies and capacity gaps across agencies — the steering committee
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Apply course correction options when progress falls below trajectory — the accountable minister
- Communicate delivery progress to citizens and oversight bodies — public trust

Key Public Policy Delivery Chains and Implementation Planning Terms

- Delivery chain — the set of people and organisations through which a policy passes from decision to the citizen.
- Trajectory — a projected path of progress against a target over time, used to judge whether delivery is on track.
- Stocktake — a regular meeting where leaders review progress on a priority and agree actions to unblock it.
- Leading indicator — an early measure that signals whether the final outcome is likely to be achieved.
- Theory of change — a description of how and why planned activities are expected to lead to intended outcomes.
- Course correction — a deliberate change to actions, resources or sequence when evidence shows delivery is off track.

Public Policy Delivery Chains and Implementation Planning Day by Day

Day 1: From Policy Intent to Delivery Logic

- Theory of Change for Reform Priorities — Linking Activities to Citizen Outcomes
- Logic Model Construction — Inputs, Outputs and Outcomes Made Explicit
- Implementation Gap Diagnosis — Why Approved Policies Stall After Announcement
- Priority Setting Matrix — Choosing Which Reforms Get Delivery Attention
- Accountability Assignment — Naming a Single Owner for Each Priority

Day 2: Mapping Delivery Chains

- Delivery Chain Mapping Technique — Tracing Policy From Ministry to Frontline
- Weak Link Analysis — Finding Where Influence and Capacity Break Down
- Interagency Dependency Register — Sequencing Actions Across Several Bodies
- Contractor and Partner Roles — Holding External Providers to Delivery Milestones
- Frontline Feedback Loops — Hearing From Staff Who Serve Citizens

Day 3: Trajectories, Targets and Indicators

- Baseline and Target Setting — Agreeing Realistic Levels of Ambition
- Trajectory Modelling — Projecting Progress Month by Month Against Targets
- Leading and Lagging Indicator Selection — Spotting Drift Before Outcomes Slip
- Data Collection Routines — Timely Evidence From Agencies and Services
- Implementation Risk Heat Map — Weighing Likelihood Against Delivery Impact

Day 4: Routines and Course Correction

- Stocktake Meeting Design — Agendas That Force Decisions on Blockages
- Monthly Delivery Notes — Briefing Leaders on Progress and Problems
- Escalation Protocols — When and How Issues Reach Senior Leadership
- Course Correction Options — Reallocating Resources, Resequencing or Redesigning
- Citizen Progress Communication — Reporting Change Credibly to the Public

Day 5: Practising the Policy Delivery Plan

- Chain Mapping Exercise — Applying the Technique to a Health Service Reform
- Trajectory Build for an Education Priority — Testing Targets and Indicators
- Simulated Stocktake — Rehearsing Decisions on an Off-Track Priority
- Peer Challenge Panel — Stress-Testing Assumptions in Each Draft
- Policy Delivery Plan Assembly — Chain, Trajectory, Routines and Owners

Applying Public Policy Delivery Chains and Implementation Planning After the Course

- Map the delivery chain for one live reform priority and share the weak links with its owner
- Run a first stocktake on that priority using the trajectory and indicators built during the course

Public Policy Delivery Chains and Implementation Planning Questions FAQ

What is Public Policy Delivery Chains and Implementation Planning and why does it matter now?

It is the practice of turning approved policy into results through mapped chains, trajectories and routines. It matters now because citizens and budget holders judge policies by visible change, not announcements.

Which roles gain most from Public Policy Delivery Chains and Implementation Planning?

Policy officers, delivery unit staff and implementation leads gain most. They convert decisions into actions and brief leaders when delivery drifts.

How does Public Policy Delivery Chains and Implementation Planning differ from a policy design course?

It starts where policy design ends, focusing on executing an approved decision across agencies rather than drafting policy options.

What do you bring back from Public Policy Delivery Chains and Implementation Planning?

You bring back a policy delivery plan: a mapped chain, a trajectory with indicators, stocktake routines and named owners for a priority you choose.

Public Policy Delivery Chains and Implementation Planning: The Way Forward

The policy delivery plan first informs which reform priority receives a delivery chain map and a trajectory. Delivery unit heads, implementation leads and sponsoring officials use it to run stocktakes, whether in a health ministry or a municipal services agency. After its first quarter, revisit the leading indicators, since early signals often prove weaker predictors than expected.