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COURSE BROCHURE

Audit Findings to PDCA Improvement Loops Training Course

1 – 5 February 2027
Amsterdam

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Registered in the United Kingdom and Saudi Arabia

Audit Findings to PDCA Improvement Loops Training Course

Ref: 792_30061 **Date:** 1 – 5 February 2027 **Location:** Amsterdam **Fees:** 5600 GBP

Audit Findings to PDCA Improvement Loops is a 1-week training course for quality and internal audit staff in total quality management organisations who must turn findings into verified process gains, ending with a Findings-to-Improvement Tracker that links each finding to a Plan-Do-Check-Act cycle. Organisations now judge audit by the improvements it triggers, not by report volume. Jupiter Prime Training delivers this course for practitioners who close the loop.

Why Audit Findings to PDCA Improvement Loops Matters Now

Three forces shape this work today: process owners who want findings framed as improvement opportunities rather than blame, leadership teams tracking whether corrective actions actually lift process performance, and quality functions merging audit follow-up with lean and kaizen routines. An organisation that links findings to improvement cycles sees recurring nonconformities fall, while one that files reports and moves on sees the same issues return. The course draws on the IIA Global Internal Audit Standards for communicating results and monitoring progress, the Three Lines Model Three Lines for clear roles between process owners and assurance, and the COSO Internal Control Integrated Framework COSO for monitoring activities.

Who Gains Most from Audit Findings to PDCA Improvement Loops

- Internal auditors who follow up management action plans after each engagement
- Quality auditors who verify corrective actions against nonconformities
- Continuous improvement leads who run kaizen events and lean projects
- Process owners who must close findings and sustain new process controls
- Quality assurance staff who maintain improvement registers and recurrence trends

Mixed groups of auditors and process improvement leads from the same site gain most, because they leave sharing one follow-up method.

Audit Findings to PDCA Improvement Loops Capabilities

Participants move from a finding on paper to a corrective action that is planned, trialled, checked and standardised.

- Frame findings as improvement opportunities with a measurable baseline — process owners agreeing the action
- Apply five whys and fishbone root cause tools — corrective action selection
- Design PDCA action plans with owners, measures and check points — audit follow-up scheduling
- Test corrective action effectiveness using before and after process measures — closure decisions
- Build recurrence and ageing trends from the finding register — leadership improvement priorities
- Communicate improvement status in short dashboards — audit committees and quality councils

Key Audit Findings to PDCA Improvement Loops Terms

- PDCA cycle — Plan, Do, Check, Act: a repeating four-stage method for testing and standardising a process change.
- Corrective action — A step that removes the cause of a nonconformity so it does not recur.
- Effectiveness verification — A check, after a set period, that an action removed the cause.
- Recurrence rate — The share of closed findings that reappear in later audits.
- Finding ageing — How long an open finding has stayed unresolved past its target.
- Standardisation — Embedding a proven change in procedures and training so it holds.

Audit Findings to PDCA Improvement Loops Day by Day

Day 1: Findings as Improvement Inputs

- Three Lines Model Roles — Who Owns Findings and Who Assures Closure
- TQM Principles and Audit — Positioning Findings Within Quality Culture
- Finding Attributes Condition Criteria Cause Effect — Improvement Baseline Selection
- Opportunity Versus Nonconformity Framing — Process Owner Engagement Approach
- Finding Prioritisation Matrix — Which Gaps Enter an Improvement Cycle First

Day 2: Root Cause and the Plan Stage

- Five Whys Technique — Separating Symptoms From Underlying Process Causes
- Fishbone Diagram Sessions — Choosing Causes Worth Testing
- Pareto Charts of Repeat Findings — Concentrating Effort on Vital Few Causes
- SMART Corrective Action Statements — Owner Measure and Target Agreement
- PDCA Plan Sheet — Linking Each Action to a Process Measure

Day 3: Do and Check in Audit Follow-Up

- Pilot Trials of Corrective Actions — Limiting Disruption Before Full Rollout
- Run Charts and Before After Comparisons — Judging Real Process Change
- Effectiveness Verification Criteria — When a Finding Can Be Closed
- Follow-Up Audit Sampling — Proportionate Evidence for Closure
- COSO Monitoring Activities — Ongoing and Separate Evaluations of Fixes

Day 4: Act Stage and Reporting Improvement

- Standardisation Through Procedures and Training — Making Gains Hold
- Finding Register Recurrence and Ageing Trends — Escalation Decisions
- Improvement Status Dashboards — Audit Committee and Quality Council Reporting
- IIA Global Internal Audit Standards on Monitoring Progress — Follow-Up Policy
- Lessons Learned Loops — Feeding Results Into the Next Audit Plan

Day 5: Practising the Findings-to-Improvement Tracker

- Case Finding From Manufacturing — Applying Root Cause and Plan Sheet
- Case Finding From Hospital Services — Applying Effectiveness Verification
- Dashboard Rehearsal for Leadership — Applying Improvement Status Reporting
- Peer Challenge of Closure Evidence — Testing Readiness to Close
- Findings-to-Improvement Tracker — Completing the Team Follow-Up Tool

Applying Audit Findings to PDCA Improvement Loops After the Course

- Run a five whys and Pareto session on the three most repeated findings in the current register and agree PDCA plan sheets with their owners
- Set effectiveness verification criteria for every open corrective action and report recurrence and ageing trends at the next quality council

Audit Findings to PDCA Improvement Loops Questions FAQ

What is Audit Findings to PDCA Improvement Loops training and why does it matter now?

It is training in turning audit findings into Plan-Do-Check-Act cycles that remove root causes. It matters now because leaders judge audit by the process gains it produces.

Which roles gain most from Audit Findings to PDCA Improvement Loops training?

Internal and quality auditors who follow up actions gain most, alongside continuous improvement leads and process owners who must plan, verify and standardise corrective actions.

How does Audit Findings to PDCA Improvement Loops training differ from an audit report writing course?

It starts where the report ends. It covers root cause, corrective action trials and effectiveness verification after the report, not how findings are worded.

What do you bring back from Audit Findings to PDCA Improvement Loops training?

You bring back a Findings-to-Improvement Tracker linking each finding to its root cause, PDCA plan, check measures and closure evidence.

Audit Findings to PDCA Improvement Loops: The Way Forward

The Findings-to-Improvement Tracker becomes the shared follow-up record for auditors and process owners. Its first use is deciding which open findings enter a full PDCA cycle and which need a simple fix. Quality councils use its recurrence trend to set improvement priorities, and its closure criteria are worth revisiting once the first verified actions have been tested over a full cycle.