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COURSE BROCHURE

Innovative Leadership in a Smart Organisation Course

23 – 27 May 2027
Istanbul

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Registered in the United Kingdom and Saudi Arabia

Innovative Leadership in a Smart Organisation Course

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Innovative Leadership in a Smart Organisation is a 1-week training course for senior managers and department heads who lead units where AI, automation and data platforms shape daily decisions, and it produces a Smart Organisation Leadership Agenda for one department. Smart systems now route work and flag risks, yet many leaders still run departments with habits built for slower, paper-based organisations. Jupiter Prime Training runs this course on Innovative Leadership in a Smart Organisation.

Why Innovative Leadership in a Smart Organisation Matters Now

Three forces change what senior managers are expected to do. Data platforms put live performance figures in front of every executive, so leaders must decide faster and explain the evidence behind each choice. Automation and AI agents take over routine tasks, leaving people to handle exceptions, judgement and relationships. Staff expect room to test new ideas without fear of blame. Departments led with deliberate experimentation and clear decision rules adapt quickly and keep talent; those led by old reflexes waste the technology and lose their best people. The course uses the NIST AI Risk Management Framework AI RMF and ISO/IEC 42001 to frame leadership accountability for smart systems.

Who Gains Most from Innovative Leadership in a Smart Organisation

- Department heads responsible for performance in units that rely on data platforms
- Senior managers who sponsor automation and AI initiatives
- Directors who chair innovation or investment committees
- Leaders of shared services moving routine work to automated workflows
- Senior managers who coach middle managers through digital change

A leadership team gains most when several department heads attend together and agree common decision rules for smart systems.

Innovative Leadership in a Smart Organisation Capabilities

Participants leave able to lead a department where people and smart systems decide together, with room to experiment and clear lines of accountability.

- Assess the department's digital decision maturity and blind spots — executive committees
- Design an experimentation routine with hypotheses, guardrails and stop rules — innovation sponsors
- Specify decision rights between leaders, staff and automated systems — risk and audit functions
- Build an innovation culture plan that rewards learning from failed tests — staff and middle managers
- Weigh investment in automation against capability building and service quality — finance partners
- Communicate change stories that explain why and how smart systems are introduced — employees and customers

Key Innovative Leadership in a Smart Organisation Terms

- Smart organisation — an organisation where data platforms, automation and AI systems are built into routine decisions and workflows.
- Decision rights — the agreed rules on who or what makes, reviews and can override each type of decision.
- Experimentation guardrail — a limit on cost, risk or customer impact within which teams may test ideas freely.
- Psychological safety — a shared belief that people can raise ideas, questions or mistakes without punishment.
- Innovation governance — the forums, criteria and funding rules that decide which new ideas proceed.
- Digital decision maturity — how consistently leaders use evidence from data and systems when making choices.

Innovative Leadership in a Smart Organisation Day by Day

Day 1: The Smart Organisation Landscape

- Smart Organisation Profile — Platforms, Automation and AI in Daily Work
- Digital Decision Maturity Check — Where Leaders Still Rely on Instinct
- Shifting Leadership Roles — From Supervisor to System Steward
- NIST AI RMF Govern Function — Leadership Accountability for AI
- Banking Operations Case — Leading After Automation of Back-Office Work

Day 2: Innovation Culture and Experimentation

- Psychological Safety Diagnostics — Signals From Team Behaviour
- Experiment Design Canvas — Hypothesis, Measure and Guardrails
- Learning Reviews — Turning Failed Tests Into Shared Insight
- Idea Flow Mechanisms — Channels From Frontline to Leadership
- Recognition Practices — Rewarding Learning as Well as Results

Day 3: Digital Decision Making

- Decision Rights Matrix — Leaders, Staff and Automated Systems
- Evidence Dashboards for Leaders — Reading Signals Without Overload
- Human Override Rules — When Leaders Step In on System Outputs
- Bias Traps in Data-Driven Decisions — Questions Leaders Should Ask
- Logistics Network Case — Routing Decisions Shared With Algorithms

Day 4: Leading Hybrid Teams and Governing Innovation

- Hybrid Human-Machine Team Leadership — Roles, Trust and Oversight
- Innovation Governance Forums — Criteria, Funding and Stage Reviews
- ISO/IEC 42001 Leadership Clauses — Commitment and Accountability for AI
- Investment Trade-Off Map — Automation, Capability and Service Quality
- Change Story Crafting — Explaining Smart Systems to Staff and Customers

Day 5: Practising the Smart Organisation Leadership Agenda

- Department Diagnostic — Applying the Maturity Check to Participants' Units
- Experiment Portfolio Draft — Applying the Design Canvas to Three Ideas
- Decision Rules Set — Applying the Decision Rights Matrix
- Leadership Peer Panel — Challenging Agendas and Assumptions
- Smart Organisation Leadership Agenda — Completing Culture, Decisions and Governance

Applying Innovative Leadership in a Smart Organisation After the Course

- Run a decision rights session with the management team to agree which decisions systems may take alone.
- Launch one guarded experiment using the design canvas and hold a learning review when it ends.

Innovative Leadership in a Smart Organisation Questions FAQ

What is Innovative Leadership in a Smart Organisation and why does it matter now?

It is leading a department where data platforms, automation and AI share daily decisions with people. It matters now because these systems are already in place while leadership habits lag behind.

Which roles gain most from Innovative Leadership in a Smart Organisation?

Department heads, senior managers sponsoring automation, committee chairs and leaders of shared services gain most.

How does Innovative Leadership in a Smart Organisation differ from a general digital leadership course?

It focuses on decisions shared with smart systems. A general digital leadership course covers technology awareness; this course builds decision rights, experiment routines and innovation governance.

What do you bring back from Innovative Leadership in a Smart Organisation?

You bring back a Smart Organisation Leadership Agenda for your own department.

Innovative Leadership in a Smart Organisation: The Way Forward

The Smart Organisation Leadership Agenda gives a department head one plan for culture, experimentation, decision rights and innovation governance. Its first use is usually agreeing decision rules with the management team. Revisit the experiment guardrails after the first quarter, when results show whether teams are testing boldly enough or taking risks the department cannot carry.