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COURSE BROCHURE

Managerial Leadership and Daily Accountability Training Course

5 – 9 July 2027
Milan

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Registered in the United Kingdom and Saudi Arabia

Managerial Leadership and Daily Accountability Training Course

Ref: 1694_62115 **Date:** 5 – 9 July 2027 **Location:** Milan **Fees:** 6200 GBP

Managerial Leadership and Daily Accountability is a 1-week training course for line managers and supervisors who must both run the work and lead the people doing it, and who leave with a Daily Accountability System for their unit. Organisations now expect front-line managers to hit targets while keeping engagement high, and units without clear routines drift between micromanagement and neglect. Jupiter Prime Training runs this course on managerial leadership and daily accountability.

Why Managerial Leadership and Daily Accountability Matter Now

Leaner structures give line managers wider spans of control, operating reviews ask for daily visibility of performance, and employees expect regular coaching rather than an annual appraisal. Units with steady routines catch problems early and keep people engaged; units without them rely on firefighting and blame. The course draws on Mintzberg's managerial roles, the Blake-Mouton managerial grid of task and people concern, leader standard work from lean management and the plan-do-check-act PDCA cycle for follow-through.

Who Gains Most from Managerial Leadership and Daily Accountability

- Line managers responsible for a unit's daily output, quality and attendance
- Supervisors running shift handovers and short daily meetings
- Section heads translating departmental targets into individual goals
- Customer service leads balancing service levels with staff wellbeing
- Office managers tracking actions and deadlines across small teams

Line managers who report to the same department head gain most together, since they can align meeting rhythms, measures and escalation routes.

Managerial Leadership and Daily Accountability Capabilities

The capabilities link the control side of managing with the influence side of leading, through routines repeated every day.

- Assess personal balance between task and people concern on the managerial grid — style choices
- Design leader standard work that fixes daily, weekly and monthly checks — unit reliability
- Build a tiered huddle with visual measures and an action log — department heads
- Apply clear goal setting and follow-up conversations — individual performance
- Communicate direction so each person links tasks to unit goals — staff engagement
- Test escalation routes so problems reach the right level quickly — senior managers

Key Managerial Leadership and Daily Accountability Terms

- Managerial leadership — combining planning, organising and control with influence, coaching and direction-setting in one line role.
- Leader standard work — a written routine of the checks, meetings and conversations a manager performs at set intervals.
- Tiered huddle — a short, standing daily meeting at each level that reviews performance and escalates issues upward.
- Action log — a visible list of agreed actions with owners and due dates, reviewed at each huddle.
- Span of control — the number of people who report directly to one manager.
- Escalation route — the agreed path and timing for raising a problem that a level cannot solve itself.

Managerial Leadership and Daily Accountability Day by Day

Day 1: Managing and Leading in One Role

- Mintzberg Managerial Roles — Where a Line Manager's Time Goes
- Blake-Mouton Grid Self-Assessment — Balancing Task and People Concern
- Span of Control Review — Workload and Contact Time Per Person
- Unit Purpose and Priorities — Linking Daily Work to Department Goals
- Time Log of a Typical Week — Firefighting Versus Planned Management

Day 2: Setting Direction and Organising Work

- Cascading Departmental Targets — Unit and Individual Goals
- Work Allocation Matrix — Matching Tasks to Skills and Capacity
- Clear Expectations Statements — Standards for Quality and Timing
- Delegation With Checkpoints — Freedom Within Agreed Limits
- Visual Management Boards — Making Status Visible to Everyone

Day 3: Daily Accountability Routines

- Leader Standard Work Design — Daily, Weekly and Monthly Checks
- Tiered Huddle Structure — Ten Minutes, Fixed Agenda, Clear Actions
- Action Log Discipline — Owners, Due Dates and Follow-Up
- PDCA for Recurring Problems — Small Fixes Tested Quickly
- Escalation Routes and Timing — What Goes Up and When

Day 4: Coaching and Holding People to Account

- Follow-Up Conversations — Reviewing Commitments Without Blame
- Coaching in the Flow of Work — Short Questions at the Workplace
- Recognising Reliable Performance — Specific, Timely Acknowledgement
- Addressing Missed Commitments — Facts, Impact and Agreed Next Step
- Building High-Performing Units — Trust, Clarity and Shared Measures

Day 5: Practising the Daily Accountability System

- Tiered Huddle Simulation — Applying the Fixed Agenda and Action Log
- Leader Standard Work Draft — Peer Review Against Unit Priorities
- Follow-Up Role-Play — Handling a Missed Commitment Fairly
- Escalation Scenario — Testing Routes With a Cross-Unit Problem
- Daily Accountability System — Final Version for the Participant's Unit

Applying Managerial Leadership and Daily Accountability After the Course

- Launch a ten-minute daily huddle with a visual board and action log, and review it after two weeks.
- Write leader standard work for one month and compare planned checks with the time log.

Managerial Leadership and Daily Accountability Questions FAQ

What are managerial leadership and daily accountability, and why do they matter now?

They combine running the work with leading the people through simple daily routines. They matter now because line managers have wider spans and tighter targets, and routines prevent both micromanagement and drift.

Which roles gain most from managerial leadership and daily accountability?

Line managers, supervisors and section heads gain most. You benefit if you run a production shift, a contact centre team or a hospital support department and need steady performance without constant firefighting.

How do managerial leadership and daily accountability differ from general leadership development training?

They focus on concrete operating routines rather than broad leadership theory. The course builds huddles, action logs, leader standard work and follow-up conversations a manager uses every day.

What do you bring back from managerial leadership and daily accountability?

You bring back a ready accountability system. It includes a huddle agenda, board layout, action log, leader standard work and escalation routes, tested in simulations with peers.

Managerial Leadership and Daily Accountability: The Way Forward

The Daily Accountability System gives a line manager one set of routines for direction, follow-up and escalation. It first informs how the unit's daily huddle is run from next week. The manager owns it and shares it with team members and the department head. After a month, revisit which actions keep slipping and why.