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COURSE BROCHURE

Advanced Healthcare Information Systems Management Training Course

16 – 27 August 2027
Vienna

Advanced Healthcare Information Systems Management Training Course

Ref: 293_9692 **Date:** 16 – 27 August 2027 **Location:** Vienna **Fees:** 10600 GBP

Healthcare Information Systems Management at advanced level is a 2-week training course for health information managers, hospital IT leads and clinical informatics coordinators who run electronic health records, departmental systems and the interfaces between them, and who leave with a hospital information systems governance and implementation plan. Clinicians now depend on accurate, connected records at every bedside. Jupiter Prime Training offers this course to the people who keep those records trustworthy.

Why Healthcare Information Systems Management Matters Now

Three groups shape hospital information systems today: clinicians who expect one complete record across wards, laboratories and pharmacy; patients who expect their information to follow them between providers and stay private; and boards that face rising cyber threats against clinical networks. A hospital that governs its systems well gives clinicians reliable records, reports cleanly and recovers quickly from outages; one that handles them badly faces duplicate records, unsafe workarounds and long downtime. The course rests on Health Level Seven Fast Healthcare Interoperability Resources HL7 FHIR for data exchange, together with recognised practice in health data quality, privacy and information security.

Who Gains Most from Healthcare Information Systems Management

- Leaders who own the electronic health record and its configuration across clinical departments
- Heads of hospital IT responsible for infrastructure, interfaces and system availability
- Health information managers accountable for coding, record completeness and release of information
- Clinical informatics coordinators who translate clinical workflows into system design
- Officers responsible for patient data privacy and access control across hospital systems

A hospital gains most when its health information manager, its lead for clinical applications and a senior clinician champion attend together and agree one view of how records are owned, changed and protected.

Healthcare Information Systems Management Capabilities

Participants learn to treat the patient record as a clinical asset, weighing usability, interoperability and protection when systems are chosen, configured or replaced.

- Assess the maturity of a hospital's record systems and interfaces — investment priorities for the board
- Design an electronic health record governance structure with clinical ownership — change control committees
- Specify interoperability requirements using HL7 FHIR resources — vendor tenders and integration teams
- Build a health data quality scorecard for completeness and duplicate records — health information services
- Weigh vendor options against clinical workflow and total ownership cost — system selection panels
- Apply access control, audit trail and downtime procedures to patient records — privacy and security officers

Key Healthcare Information Systems Management Terms

- Electronic health record — the longitudinal digital record of a patient's care, shared by clinicians across departments and encounters.
- Interoperability — the ability of different clinical systems to exchange patient information and use it without manual re-entry.
- HL7 FHIR — a standard from Health Level Seven that defines resources and interfaces for exchanging healthcare information electronically.
- Master patient index — the register that links every record of one patient across systems and prevents duplicate identities.
- Clinical decision support — rules and alerts inside clinical systems that prompt clinicians at the point of ordering or prescribing.
- Downtime procedure — the agreed paper or offline process that keeps care safe when a clinical system is unavailable.

Healthcare Information Systems Management Day by Day

Day 1: The Hospital Information Landscape

- Hospital Information Systems Architecture — Mapping Core and Departmental Applications
- Digital Maturity Assessment Models — Setting Investment Priorities
- Clinical Workflow Dependence on Records — Patient Safety Implications
- Health Information Stakeholder Map — Clinicians, Patients and Executives
- Systems Inventory and Interface Register — Baseline for Change

Day 2: Electronic Health Record Governance

- Clinical Ownership of Record Content — Physician and Nursing Leads
- EHR Change Control Board — Approving Configuration Requests
- Order Sets and Documentation Templates — Standardising Clinical Entry
- Clinical Decision Support Rules — Alert Fatigue Trade-Offs
- Record Retention and Archiving Policies — Legal and Clinical Needs

Day 3: Interoperability and HL7 FHIR

- HL7 FHIR Resources and APIs — Designing Data Exchange
- Interface Engines and Message Routing — Integration Architecture Choices
- Terminology Services and Code Sets — Consistent Clinical Meaning
- Laboratory, Imaging and Pharmacy Interfaces — Closed-Loop Ordering
- Health Information Exchange With External Providers — Continuity of Care

Day 4: Health Data Quality

- Master Patient Index Management — Preventing Duplicate Identities
- Data Quality Dimensions for Clinical Records — Measurement Priorities
- Clinical Coding Accuracy Audits — Reporting and Reimbursement Reliability
- Data Stewardship Roles — Accountability for Each Data Domain
- Health Data Quality Scorecard — Monthly Improvement Review

Day 5: System Selection and Procurement

- Requirements Elicitation With Clinicians — Avoiding Workflow Mismatch
- Vendor Evaluation Scripts and Demonstrations — Scoring Clinical Fit
- Total Cost of Ownership Modelling — Multi-Year Budget Decisions
- Cloud and On-Premise Hosting Options — Resilience and Control
- Contract Terms for Clinical Software — Service Levels and Exit

Day 6: Implementation and Go-Live

- Implementation Roadmap and Phasing — Big-Bang or Staged Rollout
- Data Migration From Legacy Systems — Validation and Reconciliation
- Clinical Testing and Simulation — Readiness for Go-Live
- Super-User Networks and Training — Frontline Adoption Support
- Go-Live Command Centre — Issue Triage and Stabilisation

Day 7: Privacy and Access to Patient Records

- Role-Based Access Control — Who Sees Which Part of the Record
- Audit Trails and Access Monitoring — Detecting Inappropriate Viewing
- Consent and Release of Information — Patient Rights Requests
- Privacy Impact Assessment — New Systems and Data Sharing
- Handling Privacy Incidents — Notification and Learning

Day 8: Cybersecurity for Clinical Systems

- Threat Landscape for Hospitals — Ransomware and Medical Devices
- Network Segmentation of Clinical Equipment — Containing Attacks
- Backup, Recovery and Downtime Procedures — Continuity of Care
- Security Controls Assessment — Gap Prioritisation for Clinical Networks
- Third-Party and Vendor Access — Supply Chain Exposure

Day 9: Measuring Information Systems Performance

- System Availability and Response Metrics — Service Level Reporting
- Clinician Usability Surveys — Documentation Burden Decisions
- Benefits Realisation Tracking — Linking Systems to Care Outcomes
- Help Desk and Incident Trends — Support Model Redesign
- Information Systems Portfolio Review — Retire, Replace or Enhance

Day 10: Practising the Information Systems Governance Plan

- Applying Maturity Findings — Choosing Plan Priorities
- Applying Interoperability Requirements — Integration Roadmap Entries
- Applying Data Quality and Privacy Controls — Assurance Actions
- Applying Selection and Rollout Methods — Implementation Sequence
- Completing the Information Systems Governance and Implementation Plan — Board Approval

Applying Healthcare Information Systems Management After the Course

- Run a data quality check on the master patient index, quantify duplicate records and agree a stewardship routine with registration and health information teams.
- Convene an EHR change control board for one clinical department, prioritising pending configuration requests against patient safety and documentation burden.

Healthcare Information Systems Management Questions FAQ

What is healthcare information systems management and why does it matter now?

Healthcare information systems management is the governance, integration and protection of the clinical systems a hospital runs. It matters now because care depends on connected records, patients move between providers and cyber attacks on hospitals are increasing.

Which roles gain most from healthcare information systems management training?

Health information managers, hospital IT heads, clinical informatics coordinators and privacy officers gain most. These roles decide how records are configured, exchanged, cleaned and secured, so their choices shape clinical safety every day.

How does this healthcare information systems management course differ from a technical health IT course?

It focuses on governance, selection, data quality and protection decisions rather than coding interfaces or administering servers. A technical course builds integrations, while this course decides which integrations, standards and controls a hospital needs and who owns them.

What do you bring back from healthcare information systems management training?

You bring back a governance and implementation plan covering record ownership, interoperability priorities, data quality routines and privacy controls. It gives your hospital an agreed sequence for system changes and the measures to monitor them.

Healthcare Information Systems Management: The Way Forward

The information systems governance and implementation plan gives a hospital one agreed view of how its records are owned, connected and protected. Its first use informs which interface or system change to fund next. Health information managers, IT leads and clinical informatics coordinators use it in steering meetings, and after the first go-live the data quality and access controls deserve a fresh look.